



**Public Awareness Survey Gift Card  
Sweepstakes  
Official Rules**

**Sponsor:** The Roanoke Gas Company Public Awareness Survey Gift Card Sweepstakes is sponsored by Roanoke Gas, 519 Kimball Ave, Roanoke VA.

**Eligibility:** The Sweepstakes is open to legal residents of the U.S. who live, work, serve within Roanoke Gas Company's incorporated service area who are at least 18 years of age on the date the sweepstakes commences. Employees, retirees, officers, directors, agents and representatives of Roanoke Gas are not eligible to win the gift card, however, may take the survey. The Sweepstakes is subject to all federal, state and local laws and regulations and is void where prohibited by law or regulation. Participants agree to abide by the terms of these official rules and by the decisions of the Sponsor which are final and binding on all matters pertaining to the Sweepstakes. The Sponsor reserves the right to disqualify any participant that it determines, in sole discretion, is ineligible to participate in the Sweepstakes. You do not have to be a customer of Roanoke Gas to participate in the survey, requesting gas service by Roanoke Gas will not increase your chance of winning. You do not have to be present to win.

**Summary:** The Sweepstakes begins January 19, 2018 5pm EST and entries are required to be received by noon (12pm) EST Friday, June 15, 2018. All applicable taxes and any other consequential expenses resulting from the receipt of the prize are the sole responsibility of the winner. A 1099 may be issued at the end of the year. One random prize winner will be selected from each of the following groups: Affected Public (including customers and non-customers), Professional Excavator/Contractor and Emergency Official (including First Responders). One winner will be selected from each group respectively from the eligible entrants who fill out the survey via Survey Monkey as provided by the Roanoke Gas website or Facebook Page. The random drawing will be held with 15 days of the end date of June 15, 2018.

One entry per household, regardless of survey/entry method. Duplicate entries from the same cell phone number/email, IP address, and address/person/household will be automatically eliminated without notice to the entrant. Entrants must choose one which of the surveys best describes them and choose that one survey. Entrants may not take multiple surveys from any one more group. Doing so disqualifies entrant from any prize from any group. Odds of winning depend on the number of eligible entries received and are equal regardless of entry method.

All decisions of Roanoke Gas is final. All prize winners, in acceptance of the prize, agree to allow Roanoke Gas to release their First Name, Last Initial to note winners on company website to publically announce winners.

**Entry Instructions:** To enter, complete the Public Awareness Survey found on our company website ([www.RoanokeGas.com](http://www.RoanokeGas.com)) and/or Facebook page through Survey Monkey. You may select only

one survey that best describes your association with Roanoke Gas. All surveys must be received within the survey period and complete to be eligible for the giveaway. All information must be current and correct in order to be a valid survey/entry for the prize drawing.

Mail-In Method: If you do not wish to enter online, you may request a printout survey by sending a written printed request to: Roanoke Company, Attn: Public Awareness, PO Box 13007, Roanoke VA 24030 with a self-addressed stamped envelope. A survey will be returned to you in the envelope. The survey must be complete and postmarked no later than June 1, 2018 and received by June 8, 2018. Any surveys received after this time will not be eligible to be included in the prize drawing. No entries will be acknowledged or returned. Roanoke Gas is not responsible for lost, late, incomplete, illegible, or misdirected survey/entries, or for any error, human, technical or otherwise, which may occur in the processing of the surveys/entries. Proof of sending will not be deemed to be proof of receipt.

All surveys/entries become the exclusive property of Roanoke Gas. No surveys/entries will be acknowledged or returned. Proof of sending or submission will not be deemed to be proof of receipt by Sponsor.

**Prize:** Prize is one (1) \$250 Visa Gift Card with a total retail value of \$250.00 US Dollars for each stakeholder group of General Public, Excavator/Contractor and First Responder/Emergency Official. No substitution or cash alternatives for prizes will be allow. No transfer or assignment of prizes is permitted. Prizes will not be replaced if stolen or lost. All taxes on prize and incidental expenses not mentioned herein are the sole responsibility of the winner(s).

**Prize Drawing:** The potential Prize Winner from each of the three stakeholder groups will be selected in a random drawing from all entries received that are otherwise eligible for the drawing. The drawing will be held after June 15, 2018. The drawing will be conducted by Roanoke Gas whose decisions are final and binding on all aspects of this Sweepstakes. The potential Prize Winner will be notified on or about July 9, 2018 by phone and/or email. Failure of the potential Prize Winner to respond within seventy-two (72) hours from such notification referred to in above may result in disqualification and the selection of an alternate Prize Winner. An alternate Prize Winner will be selected in the event the Prize cannot be awarded to the potential Prize Winner drawn. By entering the drawing, each entrant agrees to be bound by these rules and the decision of Roanoke Gas. In the event of non-compliance, an alternate Prize Winner may be selected.

**Cost and Odds of Winning:** There is no cost to participate in survey/entry. No purchase is necessary or request for service is required to participate in survey/entry. Requesting service does not increase chances of winning. Odds of winning is dependent on the number of qualifying entries, regardless of entry method. Being an existing Roanoke Gas customer does not increase your chances of winning.

**Limitation of Liability:** If for any reason the survey/entry is not capable of running as planned, including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes which corrupt or affect the administration, security, fairness, integrity, or proper conduct of the survey/entry, Roanoke Gas reserves the right, in their sole discretion, to disqualify any individual who tampers with the survey/entry, and to cancel, terminate, modify or suspend the

survey/entry. Roanoke Gas assumes no responsibility for an error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of entries. Roanoke Gas is not responsible for problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers of computer equipment, software, failure of any entry to be received by Roanoke Gas on account of technical problem or traffic congestion on the Internet or at any web site, or any combination thereof, including any injury or damage to participant's computer related to or resulting from participation in or downloading any materials related to this survey/entry.

Roanoke Gas is also not responsible for any incomplete, late, lost, misdirected or postage-due mail. Entries are void if unreadable, inaccurate, incomplete, mutilated, tampered with, forged, mechanically reproduced, irregular in any way, or otherwise not in compliance with the Official Rules.

By participating in the survey/entry, each participant agrees to release and hold Roanoke Gas harmless from any and all losses, damages, rights, claims and actions of any kind in connection with or resulting from participation in the survey/entry and/or acceptance, possession, or use of any prize including without limitation, personal injuries, death, property damages and any claims by third parties or otherwise based on publicity rights, defamation, or invasion of privacy. Entrants acknowledge that Roanoke Gas is not responsible or liable for any warranty, representation, or guarantee, expressed or implied, in fact or in law, relative to the prize(s).

**Miscellaneous:** a. Dates and Deadlines: because of the unique scope and nature of the Survey, Roanoke Gas reserves the right, in addition to those other rights mentioned herein, to modify any dates(s) or deadlines(s) set for in these Official Rules otherwise governing the survey/entry.

b. By entering this Sweepstakes, each entrant agrees to be bound by these Official Rules and by all decisions of Roanoke Gas (which decisions are final and binding on all matters relating to the Sweepstakes), and to comply with all federal, state and local laws and regulations. The decision of Roanoke Gas is final on all matters of fact, interpretation, eligibility, procedure and fulfillment.

c. All taxes (including without limitation Federal, state and local taxes) in connection with any Prize, and reporting consequence thereof, are the sole responsibility of the Prize Winner.

d. The Prize Winner for each stakeholder group, at the sole discretion of Roanoke Gas, shall be required to sign a notarized affidavit of eligibility and compliance with these Official Rules, liability release, identity/address verification affidavit that may be requested by Roanoke Gas. You are not the Prize Winner until your submissions are validated. Failure to complete, sign and return all required documents within fourteen (14) days of delivery to potential Prize Winner's claimed address or return of prize as undeliverable may result in disqualification and selection of an alternate Prize Winner, at the sole discretion of Roanoke Gas.

e. The Official Rules will be posted on Roanoke Gas' website throughout the entry period. To receive a copy (printout) copy of these complete rules, send a self-addressed, stamped envelope to: Roanoke Company, Attn: Public Awareness, PO Box 13007, Roanoke VA 24030. Request for Official Rules must be received by June 1, 2018.