



On July 21, 2017 Roanoke Gas closed its customer service and payment operations on Kimball Avenue.

We apologize for any inconvenience this transition may cause. Roanoke Gas has 130 years of proven experience providing safe, reliable natural gas service in the Roanoke Valley and we want you to know there remain many convenient options for making bill payments.



Mail your payment coupon* with your payment to: Roanoke Gas Company, PO Box 70848, Charlotte, NC 28272-0848



Online at:
www.RoanokeGas.com or
www.MyCheckFree.com



In Person: Dozens of walk-in payment locations remain a quick and convenient way to pay your bill. **CASH PAYMENTS ONLY**



By Phone: Call 540-777-4427 with your payment information. Please note that there is a convenience charge of \$3.25

Visit any of these Fidelity Express Walk-In payment locations with your payment ticket/account number or Name/Address/Phone Number. **CASH PAYMENTS**

One Stop Market #1 540-366-1112	2223 Williamson Rd Roanoke VA 24012
One Stop Market #2 540-366-6711	4331 Williamson Rd Roanoke VA 24012
Happy Shopper 540-343-4698	931 Gus W Nicks Blvd NE Roanoke VA 24012
Jack's Market 540-981-0032	2419 Williamson Rd NE Roanoke VA 24012
Kroger #029-325 540-362-5990	5050 Rutgers St NW Roanoke VA 24012
Kroger #0029-391 540-977-6480	3970 Valley Gateway Blvd Roanoke VA 24012
Delta Tobacco 540-206-2352	1207 Jamison Ave Roanoke VA 2413
Kroger #029-400 540-342-1017	614 Brandon Ave SW Roanoke VA 24015
A-1 Getty Mart 540-344-3999	1202 S Jefferson St Roanoke VA 24016
Food Giant Supermkt 540-981-0032	509 24 th St NW Roanoke VA 24017
Kroger #029-202 540-989-4434	4488 Electric Rd Roanoke VA 24018
Kroger #029-375 540-774-0861	3971 Brambleton Ave Roanoke VA 24018

Kroger #029-401 540-776-0050	4404 Brambleton Ave Roanoke VA 24018
Kroger #029-209 540-563-0110	7223 Williamson Rd Roanoke VA 24019
Kroger #029-226 540-387-2481	1477 W Main St Salem VA 241533
Kroger #209-320 540-375-2600	1925 Electric Rd Salem VA 24153
Kroger #029-330 540-986-0009	161 Electric Rd Salem VA 24153
White Creek Market 540-268-2199	6691 Roanoke Rd Shawsville VA 24162
Kroger #029-322 540-345-7017	915 Hardy Rd Vinton VA 24179
Kroger #029-364 540-992-4920	72 Kingston Dr Daleville VA 24083
Sunset Deli Mart 540-268-1703	10446 Roanoke Rd Elliston VA 24087
Thaxton Market 540-586-0171	1010 Little Apple Dr Thaxton VA 24174

Note: Payments made at Walmart Money Centers may take up to 8-10 days to post to your account. If you are paying to start or restore service, this could cause a delay in turning on/restoring service.

Walk-in payment locations may include a small convenience fee.

Note: Payment locations are unable to look up account numbers or amounts due. Please have payment tickets with your or contact us to get that information.

*When mailing your payments, make sure to include your payment coupon with your check or money order (please do not send cash) to ensure proper processing.

If you have questions or need further information visit our website at:
www.RoanokeGas.com or call at 540-777-4427